

transformation UPDATE

About This Transformation Page

This page can also be found on page four of the bi-weekly *Herald Post*, available on newsstands throughout U.S. Army Garrisons Baden-Württemberg and Kaiserslautern. It is updated as the Public Affairs Office receives the latest information. To ensure its accuracy, all community members and organizations are encouraged to e-mail any updates to usaghdpost@eur.army.mil or usarmy.badenwur.usag.mbx.pao@mail.mil.

Herald Post Newspaper Ends Production

The *Herald Post* is now published bi-weekly as of January 2013 due to ongoing transformation efforts and reduced staffing. The paper is scheduled to end production in early April.

Frequently Asked Questions

Have a transformation-related question you'd like answered?

E-mail usarmy.badenwur.usag.mbx.post-newspaper@mail.mil. We'll find the answer for you and share it in the *Herald Post* and on the garrison's transformation Web page at www.bw.eur.army.mil/news/personnel.htm.

Facilities Operations Changes and Closures Mannheim

Base Operations – The Mannheim Base Operations office is located in Bldg. 1408 on Coleman Barracks, Room 101. DSN 382-4724, civ. 0162-272-8632.

UPDATED – Banks – Banking services are no longer available in the Mannheim community. Customers are still be able to use the remaining ATMs until the garrison's closure later this year. Community Bank is located in the Community Support Center (Heidelberg Shopping Center) and on Campbell Barracks in Heidelberg. Community Support Center: DSN 370-8580, civ. 06221-60-0862. Campbell Barracks: DSN 370-8335, civ. 06221-34-4610. Service Credit Union is located in the Community Support Center (the Shopping Center), Bldg. 3850, in Heidelberg. DSN 370-7138, civ. 06221-57-7138.

UPDATED – Coleman Clinics – All services at the Coleman Troop Medical Clinic have ended. However, the facility itself is scheduled to remain open until **March** or **April 2013** in the event units are unable to depart the garrison on time and care is needed for a larger population than currently anticipated. Dental services for Soldiers are available at the Patrick Henry Village Dental Clinic in Heidelberg. Soldiers who require sick call services can be seen at the Heidelberg Clinic. DSN 371-2605, civ. 06221-17-2605.

Coleman Dining Facility – The official closure date of the Coleman Dining Facility is **March 31**.

Coleman Express – The Coleman Express (Shoppette) has new operating hours. The facility is open 7 a.m.-7 p.m. Monday-Friday and 10 a.m.-5 p.m. Saturday and Sunday.

Hazardous Waste Disposal Center – The Household Hazardous Waste Disposal Center on Sullivan Barracks, Bldg. 249A (previously the Funari Sort Center) is closed. The Patrick Henry Village Recycle Center located in Bldg. 4485 in Heidelberg remains open to provide disposal services to community members. DSN 373-5396, civ. 06221-17-5396.

UPDATED – Postal Office Hours Change – Postal facilities on Coleman Barracks (Postal Service Center 418) are open for package pick-up 11 a.m.-6 p.m. Monday-Friday and closed weekends and U.S. holidays. The post office (outgoing mail) is open 10 a.m.-3 p.m. Monday-Friday and closed weekends and U.S. holidays. Customers have 24/7 access to personal mailboxes. The official mail and distribution center is open 10 a.m.-3 p.m. Monday-Friday and closed

weekends and U.S. holidays. DSN 382-5204/5220, civ. 0621-779-5204/5220.

UPDATED – Spinelli Barracks – The hours for the contract security guard and access control points on Spinelli Barracks are now 7 a.m.-7 p.m. Monday-Friday, 8 a.m.-6 p.m. Saturday and closed Sundays and U.S. holidays.

UPDATED – Supply Center – The Self Service Supply Center on Spinelli Barracks is closed. Customers can continue to get their supplies from the Kaiserslautern Office Supply Store (DSN 483-8831) or by using the Exchange (also known as the Army and Air Force Exchange Service) Warehouse Ordering Web system. Government Purchase Card holders can register for accounts at <https://partners.aafes.com/epol/login.aspx>.

UPDATED – Vehicle Registration – New vehicle registration hours are 8 a.m.-4 p.m. Monday-Friday. Vehicle inspection hours remain 7:45 a.m.-3:30 p.m. Monday-Thursday and 7:45 a.m.-3:20 p.m. Fridays. Both facilities are located on Spinelli Barracks.

Heidelberg

Airport Shuttle Buses – The free shuttle bus for service members, Department of Defense civilians and their families departing Germany from Ramstein Air Base on the Patriot Express departs Heidelberg once a week from the Patrick Henry Village Guest House. For details on the shuttle schedule, call U.S. Army Garrison Baden-Württemberg Central Processing Facility or visit Room 180, Bldg. 3850, at the Heidelberg Shopping Center. DSN 370-7343/6711, civ. 06221-57-8399, usarmy.badenwur.usag.mbx.cpf@mail.mil.

Arts and Cultural Center – The Arts and Cultural Center on Patrick Henry Village is closed. The center is scheduled to reopen on Daenner Kaserne in Kaiserslautern **March 1**.

Chapels – All chapel services have transferred to Patrick Henry Village and Nachrichten Kaserne. For more information on new service times and locations, call DSN 373-6190, civ. 06221-17-6190.

UPDATED – CIF Hours – The Heidelberg Central Issue Facility in Bldg. 3850, located on the Community Support Center (the Shopping Center) is open 8 a.m.-3 p.m. Mondays and Wednesdays only to assist service members with out-processing. The facility is closed for lunch noon-1 p.m. The CIF located in Bldg. 1515 on Spinelli Barracks in Mannheim is also open to provide customer service.

NEW – Cleaners – The cleaners on Patrick Henry Village will close **March 1**. All clothes not picked up before this date will be transferred to the cleaners on the Shopping Center for pick up at that location. The CSC cleaners is open 10 a.m.-6 p.m. Monday - Friday and 10 a.m.-2 p.m.

UPDATED – Community Mail Rooms – Community Mail Room 418 on Coleman Barracks in Mannheim and the consolidated Heidelberg Postal Service Center in Bldg. 4503 on Patrick Henry Village are the only postal facilities available in the Mannheim and Heidelberg communities. The consolidated PSC is open 9 a.m.-noon and 1-4 p.m. for official mail Monday-Friday, 11 a.m.-6:30 p.m. Monday-Friday for customer service and parcel pick-up, and the Army Post Office is open 11 a.m.-5 p.m. Monday-Friday and 10 a.m.-4 p.m. Saturdays. Customers have 24/7 access to personal mailboxes. Postal customers can e-mail questions or concerns to usarmy.badenwur.usag.mbx.cmr419@mail.mil, contact their local postal customer service representative or call DSN 388-9488/9491, civ. 06221-338-9488/9491.

UPDATED – Dental Clinic – Sick call and exam hours for the Patrick Henry Village Dental Clinic have changed to 7:30-10:30 a.m. Monday-Friday. All dental care and records from Nachrichten Kaserne Dental

Clinic were transferred to the PHV dental clinic. Clinic will close **June 28**. DSN 388-9500, civ. 06221-338-9500.

UPDATED – Exchange – Power Zone – The Exchange Power Zone facility (located on the Shopping Center) is relocating to the Book Mark annex. The relocation is scheduled to be completed by **March 1**.

Flower Shop – The flower shop on the Shopping Center is closed.

NEW – Heidelberg Medical Clinic – The Heidelberg Army Health Clinic will scale back certain services beginning **March 1**. The facility is scheduled to close in June. The radiology department will no longer offer ultrasound services effective **March 1**. Services will be referred to either Landstuhl Regional Medical Center or host nation treatment facilities in the local community. The audiology section will only provide hearing testing effective **March 1** and will close **May 1**. The physical therapy clinic will close **April 1**. The remaining provider and services will be incorporated into the Family Practice clinic until June (services will be limited to active duty only with all other patients being referred to LRMC or the local economy). The Wellness Center will close and relocate to Wiesbaden **April 1**. The dining facility on Nachrichten Kaserne will end hot meal services **March 1** and transition to grilled items, salad bar, soups and cold breakfast items. Breakfast services will end **April 1** and the DFAC will close **May 1**.

ID Cards – All ID Card and Defense Enrollment Eligibility Reporting System services located on the Community Support Center in Bldg. 3850 (the Shopping Center) have relocated from Room 122 to Room 180. The ID Card and DEERS office hours of operation are 8 a.m.-noon and 1-4 p.m. Monday-Friday. The facility is closed weekends and U.S. holidays. Walk-in service is available, but customers are encouraged to schedule appointments online at <https://rapids-appointments.dmdc.osd.mil>. The new ID Card and DEERS office phone numbers are DSN 370-7348/8570, civ. 06221-57-7348/8570.

NEW – Laundromat – The self-service laundromat on Patton Barracks will close **March 1**.

Legal – Due to staffing shortages, the Legal Assistance Office in Patton Law Center, Bldg. 107 on Patton Barracks is closed noon -1 p.m. Mondays, Tuesdays, Wednesdays and Fridays. There is no change to the Thursday schedule of 1:30-4 p.m. DSN 373-5059, civ. 06221-17-5059.

NEW – Roadside Theater – The Roadside Theater on Patton Barracks will close at the end of **March** due to loss of staffing and community volunteers.

Subway – The Subway sandwich shop, located in the Shopping Center is now open 11 a.m.-6 p.m. Monday - Saturday and closed Sunday. Taco Bell hours of operation will remain 10:30 a.m.-7 p.m. Monday - Saturday, and 11 a.m.-6 p.m. Sunday.

UPDATED – Veterinary Treatment Facility – The last day to receive vaccinations at the Heidelberg VTF will be **May 30**. Afterward, services will be for issuing health certificates only. Health certificate services will continue to be offered through the **June 26** closure date. Surgery and radiographs will no longer be available at the VTF after **March**. Services no longer provided by the Heidelberg VTF will be referred to other military VTFs or local German clinics. Phone numbers and addresses are posted outside the VTF front door and at www.chppmeur.healthcare.hq.usareur.army.mil/sites/vet/phcd-ne/heidelberg.aspx. Due to staff shortages, hours at the Heidelberg Veterinary Treatment Facility have also been reduced. The new hours of operation are Monday, Tuesday and Friday 8:30 a.m.-noon and 1:30-4 p.m., and Wednesday 11 a.m.-2:30 p.m. and 4-7 p.m. and closed Thursdays. Medical records remaining at the VTF after this time will be transferred to the Wiesbaden VTF. DSN 388-9469, civ. 06221-338-9469.