

Cost to the Government

When seats go unused on Patriot Express missions and a traveler flies commercial for official travel, the taxpayer (you) pays twice for that unused seat. Thank you for riding *Patriot Express*!

Baggage Allowance

Each passenger is authorized two pieces of baggage not to exceed 70 pounds each and 62 linear inches (sum of length/height/width). Bags larger than 62 linear inches and/or heavier than 70 pounds will be counted as two pieces. Piece rate prices can vary depending on your destination but will not exceed \$112. Excess baggage/pet fees can be paid by credit card, cash, or check. Excess baggage is not authorized for Space A passengers.

Carry-on baggage must fit under the seat or stowed in the overhead bin. Approximate dimensions are 9" x 14" x 22" for a total of 45 linear inches.

BAGGAGE EXCEEDING 80 LINEAR INCHES/100 POUNDS WILL NOT BE ACCEPTED. Disposition of unauthorized weight or oversized baggage is the responsibility of the owner/traveler and he/she will have the option to acquire boxes or purchase luggage on the local economy to meet the authorized weight/dimensions.

Carrier Delays. These delays are within the control of the carrier, e.g., maintenance or late arrivals. If the delay extends over a meal period, manifested passengers will receive a meal voucher for a hot meal and transportation to/from the meal area. If the delay requires an overnight stay, the carrier will provide meals, transportation, and billeting (hotel vouchers). This does not apply to Space A travelers unless aircraft has blocked (pulled away from gate). If passengers miss their connecting flight because the mission was delayed at any point and arrived at the passenger's manifested destination two hours or more after scheduled arrival or the passenger receives their baggage late, the contractor shall reimburse passengers for any penalty fees imposed on them by the commercial airlines in which they have onward transportation.

Contact the airline for reimbursement. A copy of your AMC boarding pass and documentation from the airline charging you this fee is required..

Non-carrier Delays. These delays are not within the control of the carrier, e.g., weather or Air Traffic Control delay. The Government assumes responsibility for all manifested passengers. If this type of delay requires an Overnight stay, lodging, to include transportation to/from, is provided. Meals are the responsibility of the traveler and are reimbursable through official travel per diem.

Comparison of PE and Commercial

	PE	Commercial
Leg Room	34"	32"
Meals	Business Class	Coach Class
Amenities (child packets, packets, hot towels)	Yes	No

For more information, visit our AMC Travel Website <http://www.amc.af.mil/amctravel/index.asp> or contact one of the AMC commercial locations, your local Transportation Office or an AMC Passenger Terminal.

AMC Commercial Locations

Baltimore-Washington Intl (BWI) (877) 429-4262
DSN 243-6900, E-mail: bwipax@mcguire.af.mil
Fax 410-918-6932 or DSN 243-6932

Seattle-Tacoma Intl (SEA) (253) 982-0555
DSN 382-0555, E-mail: eagle@mcchord.af.mil
Fax: Commercial, 253-982-0557 or DSN 382-0557

HQ AMC Passenger Policy Branch - DSN 779-4593,
Com'l (618) 229-4593, E-mail amc.a4tp@scott.af.mil



**Unrivaled Global Reach
for America . . . ALWAYS!**

Air Mobility Command Passenger Policy Branch

PATRIOT EXPRESS



U.S. AIR FORCE



**A DoD
And Civilian
Partnership**

April 2011



**Air Mobility
Command**

What is *Patriot Express*?

The *Patriot Express* (formerly know as Cat B or “Freedom Bird” or “Rotator”) is a contracted commercial charter mission that provides support for duty travelers and their family members. 618 TACC/XOG schedules these international charter flights on a regular basis to and from commercial airports (AMC commercial locations) and/or military terminals. These flights offer an array of in-flight amenities and operate the same as scheduled commercial airlines. The *Patriot Express* is also an excellent provider of troop morale by providing “Space A” Travel opportunities to and from the United States.

Leg Room

AMC and the *Patriot Express* carriers have worked hard to make sure that you have as much room as possible. The seat pitch, which can be equated to legroom, is 34 inches on some *Patriot Express* missions compared to 32 inches on commercial airlines. Two inches may not seem like much but on a 12-hour flight it is huge!



The Amenities

Patriot Express provides many amenities. Meals are comparable to business class meals and special meals such as kosher, children’s, diabetic, and vegetarian can be ordered with 24 hours notice. Hot towel service is provided prior to each meal service. Children receive a fun kit with games, puzzles, coloring/drawing material, and pilot/cabin attendant wings. The latest box office movies are shown and headsets are provided free of charge during the flight. .

Contract Enforcement

HQ AMC and Field Operating contract administrators and HQ AMC passenger policy personnel routinely travel on missions to inspect the carrier for contract compliance. In addition, each location’s Quality Assurance Personnel perform inspections prior to mission departure. In this way we partner with the contracted carriers to ensure our passengers receive the best possible service.



Pets

Families in PCS status are authorized to take two pets (dogs and cats only) as long as the kennels, with pets, do not exceed 150 pounds. The pet must be able to lie down, stand up, and turn around in the kennel. The kennel must be approved for air travel by the International Air Transport Association (IATA). For the safety of your pet, soft-sided and collapsible kennels are not allowed.

Small pets are authorized in cabin as long as the kennel fits under the seat. Soft-sided kennels are authorized for in cabin movement. Passengers are responsible for all pet shipment requirements, quarantines, and all costs associated with the shipment of their pet. Depending on your destination, pet costs can vary but will not exceed \$112 for an average sized pet. Check with your veterinarian for advice on preparing your pet for shipment, including such issues as immunizations, feeding, watering, sedative, etc. For required pet documentation or additional pet information, you can check with the local Transportation Office. Additional information can be found by accessing website <https://tops.ppcigweb.sddc.army.mil/ppcig/menu/query/country.do>.

Service Animals

Service animals are authorized to accompany passengers with disabilities in the cabin of the aircraft. Identification cards or written documentation is required and must be issued by an agency verifying the animal has been trained as a service animal. Transportation is subject to country quarantine procedures. Specific information can be found by accessing website <http://travel.state.gov>. Recommend you contact local Transportation Office or the Passenger Terminal you are departing from to ensure your service animal can be accommodated.

Required Documentation

Military and DOD Travelers must possess Government issued ID cards which includes dependents 10 yrs old or older, travel orders (NATO travel orders when required), passports and visas. The responsibility to obtain and maintain the required documentation lie solely with the traveler. Additional information can be found by accessing website <https://www.fcg.pentagon.mil/>

AMC Commercial Locations

Passenger check-in at our AMC commercial locations opens 6 hours prior to departure to allow passengers to check in early and check their bags. If passengers elect not to check in early, the required show time is no later than 2 hours 20 minutes prior to departure. Check in times are designed to ensure on time departures. If you are traveling from a military installation, you must check with the passenger terminal for specific check-in times. If you encounter any difficulties during your passenger processing, please ask for an on site military representative.

